Cel-Fi PRIME
Quick Start Guide

Signal Booster

Power Supply

Cable attaches here.

Cable attaches here.

Connection Cable
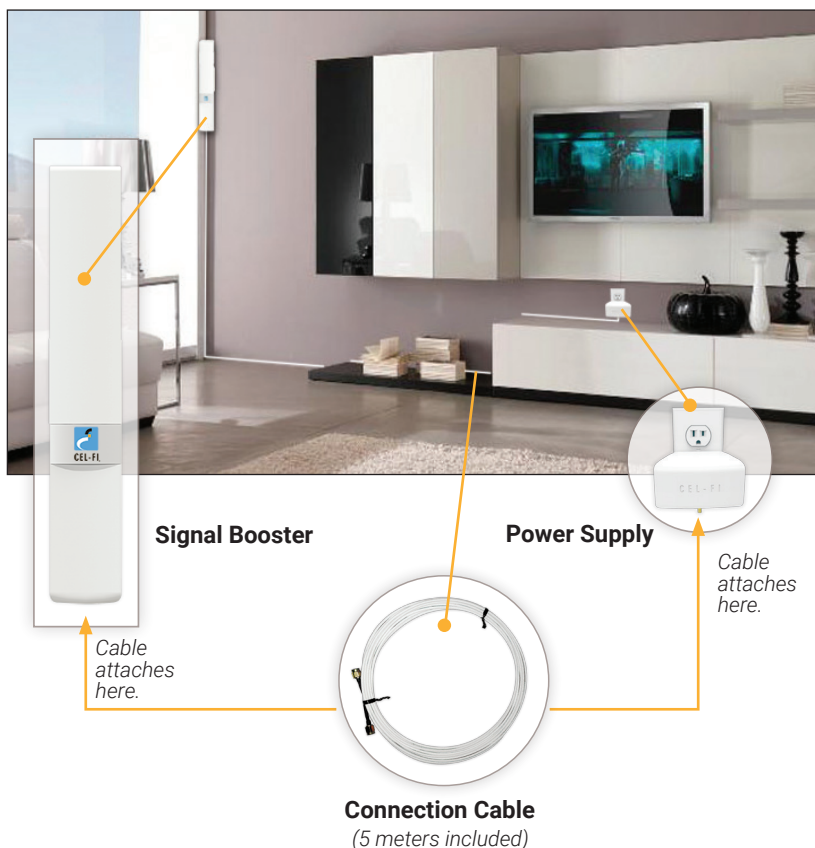*(5 meters included)*

The **Signal Booster** mounts to the wall in the location with the strongest signal. Approximately two (2) meters above the floor, on the wall, is typically the ideal mounting location for acquiring the donor signal and the Signal Booster.

The **Power Supply** plugs into the power socket.

NOTE: It is OK if the **Power Supply** is rotated in any direction—it will function normally in any position.
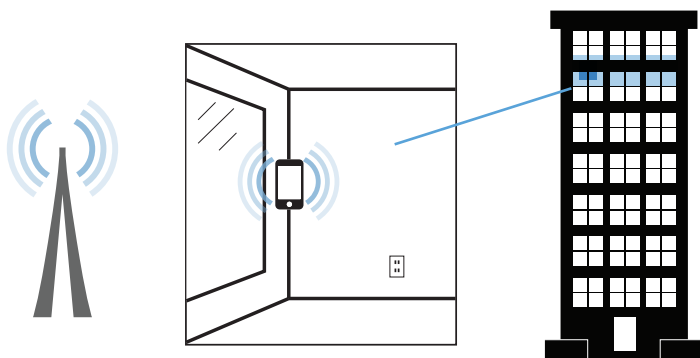
Teach me quick video.

Box Contents: • Quick Start Guide • Signal Booster • Power Supply • Power Cable • Mounting Equipment

1 Find the best cellular signal

Use your phone to find the best cellular signal. Typically, you will get the best signal near a window.


2 Plan your layout

Remember, the **Signal Booster** needs to be placed where the cellular signal is strongest. Higher on the wall is better and it needs to be mounted vertically to operate. There must be a power outlet within 5 meters of the **Signal Booster**—it works best when the **Power Supply** is separated by as much space as possible.

Signal Booster

Power Supply

Connection Cable
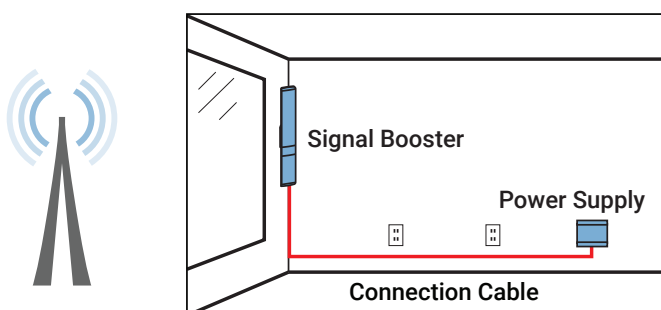
3 Mount the system

The mounting bracket for the **Signal Booster** can be installed either on a flat surface or in a corner. But the system will typically work best when placed in a corner. Use either the supplied double sided tape or screw kit (you don't need to use both). Attach the **Signal Booster** to the mounting bracket. Make sure the logo on the front of the device is upright.

Corner Wall

**Flat Wall**

SCREWS **OR** TAPE

SCREWS **OR** TAPE
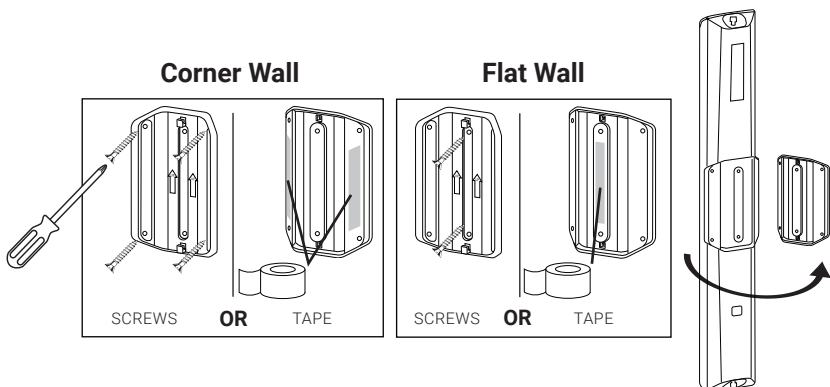
Connect the cable

Connect the white **Power Cable** (supplied) to the bottom of the **Signal Booster** and then to the **Power Supply**. Plug the **Power Supply** into the outlet identified in Step 2. It will take the system a couple of minutes to power up and optimize itself. When you see the blue light on the **Signal Booster**, you are all done.
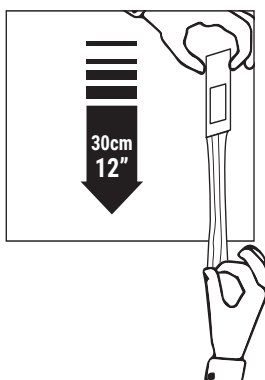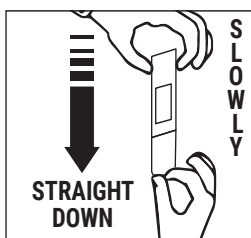
Power Supply

Signal Booster

Connection Cable
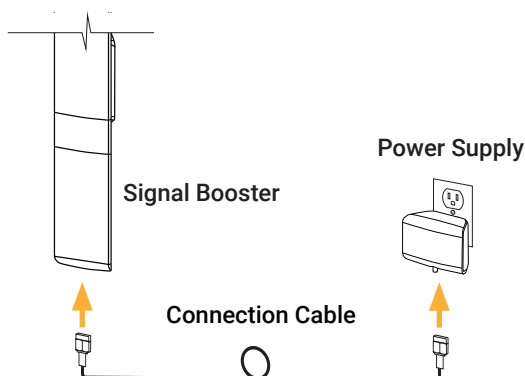
Tape removal *(as needed)*

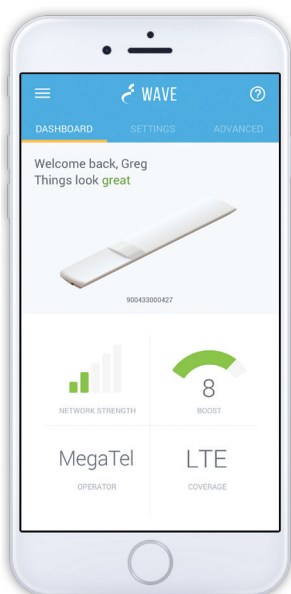If you need to remove the **taped** mount from the wall, follow these steps to **remove tape**.
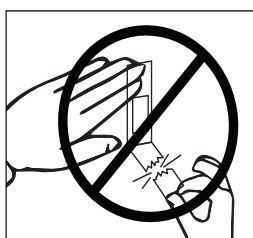
NEVER pull strip towards you.

SLOWLY

STRAIGHT DOWN

30cm 12"

Get More from Cel-Fi WAVE

Cel-Fi WAVE is an app available on both smartphones and desktop computers that allows users to interact with Cel-Fi, to access advanced and supplementary features, and to assist with troubleshooting.

WAVE

DASHBOARD   SETTINGS   ADVANCED

Welcome back, Greg
Things look great

900433000427

NETWORK STRENGTH

8
BOOST

MegaTel
OPERATOR

LTE
COVERAGE

Dashboard:
The state of your Cel-Fi environment.

Advanced:
Get a real-time technical overview of the installation of your Smart Signal Booster.

Booster Updates:
Keep your Cel-Fi Prime software up-to-date.

Go to: www.Cel-Fi.com/wave

Download on the **App Store**

GET IT ON **Google play**

Watch the easy setup video at **www.Cel-Fi.com/support**

Troubleshooting

LED	ACTIVITY	TRY
No Light	**No power**	Check that the cable between the **Signal Booster** and **Power Supply** is installed properly (should be finger-tight and not cross-threaded). Make sure the **Power Supply** is plugged into a working outlet.
Flashing Blue Light	**Possible:** • Setup in progress • Maintenance Cycle in progress • Software Update in progress	Wait until action completes. May take up to 30 minutes depending on cellular service quality.
Solid Blue Light	• Setup has completed and Cel-Fi is boosting!	Nothing to do. Cel-Fi is operating normally.
	• Phone service is bad. • Setup has completed but cell phone is not seeing better signal.	Restart phone, and make sure Data and 3G/4G services are enabled in the phone setup menu. If this does not work, our phone and booster may not be compatible. Contact your Operator to discuss phone—network compatibility.
Flashing Red Light	The following conditions will cause the STATUS INDICATOR to blink: **(E1 error)** No Signal **(E5 error)** Registration Required **(E7 error)** Disabled by the Network **(E8 error)** Incoming Signal Too Strong **Too Close**—The **Signal Booster** and the **Power Supply** are too close together The **WAVE App** will specify the error number.	Move the **Signal Booster** to a new location with a stronger cellular signal, and restart unit by unplugging the Power Supply, and plugging it back in. If your Operator requires device registration, please follow the instructions included with the Cel-Fi PRIME.
Solid Red Light	The following conditions will cause the STATUS INDICATOR to display solid **red**. **(E4 error)** Overheating **(E6 error)** Hardware error **(E12 error)** Self test failed The **WAVE App** will specify the error number.	A restart (unplug, and plug back in) may clear the error. If the system has overheated, it will restart automatically when it cools. Moving the **Signal Booster** to a cooler location may help, if overheating is an issue. Use the **WAVE App** to reload system software. If none of the above solves the problem, contact your supplier or Operator Customer Support.

**For more information, and software,
go to: www.Cel-Fi.com/wave**

Cel-Fi Safe

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